

IMMERSIVE PLANET PRIVATE POLICY

IMMERSIVE PLANET DESIGN, S.L. (hereby known as IMMERSIVE), registered in Sant Pere de Ribes, Avinguda Montseny 44B, Mas d'en Serra, provides herewith the Privacy Policy with respect to the treatment and protection of your personal data that may be collected by browsing or contracting services through the website www.immersiveplanet.com. In this sense, IMMERSIVE guarantees compliance with the current regulations for the protection of personal data according to Spanish Organic Law 3/2018 (December 5) of the Protection of Personal Data and Guarantee of Digital Rights (LOPDGDD); it also complies with the Regulation (EU) 2016/679 of the European Parliament and the Council of April 27, 2016 regarding the protection of natural persons (RGPD).

The use of this website implies acceptance of this Privacy Policy, as well as the conditions included in the Legal Terms.

PRINCIPLES APPLIED IN THE PROCESSING OF DATA

In the processing of your personal data, IMMERSIVE will apply the following principles that comply with the requirements of the European data protection regulation:

- Principle of legality, loyalty, and transparency: The Owner will always require the consent of the user for the processing of their personal data, which may be for one or more specific purposes, about which they will be informed in advance with absolute transparency.
- Principle of minimization of data: The Owner will request only the data strictly necessary for the purpose(s) requested.
- Principle of limitation of the conservation period: The data will be stored for the time strictly necessary for the purpose(s) of the processing. The Owner will inform you of the corresponding storage period according to the purpose.
- Principle of integrity and confidentiality: User data will be processed in such a way that its security, confidentiality, and integrity is guaranteed, taking the necessary precautions to avoid unauthorized access or improper use of User data by third parties.

OBTAINING PERSONAL DATA

To navigate through this website, you do not need to provide any personal information. Personal information will only be required in the following cases:

- By making contact through the contact forms or by sending an email to IMMERSIVE.

USER RIGHTS

IMMERSIVE hereby informs you that, regarding your personal data, you have the right to:

- Request access to the stored data.
- Request a rectification or cancellation.

- Request the limitation of your processing.
- Oppose the processing.
- Request the portability of your data.

The exercise of these rights is personal and therefore must be done directly by the interested party, requesting it directly from IMMERSIVE. Any client, subscriber, or collaborator who has provided their data at any time can contact IMMERSIVE and request information about the data stored, how it was obtained, request the rectification of it, request the portability of their personal data, oppose its processing, limit its use, or request the cancellation of the data.

To exercise your rights of access, rectification, cancellation, portability, and opposition, you must send an email to info@immersiveplanet.com with valid proof of identification.

You have the right to effective judicial protection and to file a claim with the controlling authority - in this case, the Spanish Agency for Data Protection - if you consider that the processing of personal data violates the Regulation.

PURPOSE OF THE PROCESSING OF PERSONAL DATA

When you connect to the website to send an email to the Owner, you are providing personal information for which IMMERSIVE is responsible. This information may include personal data such as your IP address, name and surname, physical address, email address, telephone number, and other information.

By providing this information, you give your consent for this information to be collected, used, managed, and stored by IMMERSIVE, only as described in the Legal Terms and in this Privacy Policy.

The personal data and the purpose of the processing by IMMERSIVE will be different depending on the system of information capture:

- Contact Forms: IMMERSIVE requests personal data which may include: name and surname, email address, telephone number, and the address of your website in order to answer your questions.

IMMERSIVE uses this data to respond to your questions, doubts, complaints, comments, or concerns that you may have regarding the information included on the website, the services provided by the website, the processing of your personal data, questions referring to the legal texts included in the website, as well as any other query you may have that is not subject to the conditions of the website or the contract.

There are other purposes for which IMMERSIVE processes your personal data:

- To guarantee compliance with the conditions contained in the Legal Terms and in the applicable law. This may include the development of tools and algorithms that help the website to ensure the confidentiality of the personal data collected.

- To support and improve the services offered by the website.
- To analyze navigation. IMMERSIVE collects other non-identifying data obtained through the use of cookies that are downloaded to your computer when you browse the website - the characterises and purpose of which are detailed in the Cookies Policy.
- To manage social networks. IMMERSIVE has a presence on social networks. In the event that the User is a follower of IMMERSIVE's social networks, the treatment of personal data will be governed by this section, as well as by those conditions of use, privacy policies and access regulations that belong to the social network that proceeds in each case and that have been previously accepted.

IMMERSIVE will process your personal data in order to correctly manage your presence on the social network, inform you of its activities, products or services, as well as for any other purpose that the regulations of the social networks allow.

In no case will IMMERSIVE use the profiles of followers on social networks to send advertising individually.

SECURITY OF PERSONAL DATA

To protect your personal data, IMMERSIVE takes all reasonable precautions and follows industry best practices to prevent its loss, misuse, improper access, disclosure, alteration or destruction.

CONTENT FROM OTHER WEBSITES

The pages of this website may contain embedded content (ex. videos, images, articles, etc.). The embedded content of other websites behaves in exactly the same way as if the User had visited the other website.

These websites can collect data about the User, use cookies, embed an additional third-party tracking code, and monitor their interaction using this code.

COOKIES POLICY

For this website to function properly you need to use cookies, which is information that is stored on your web browser. On the Cookies Policy page, you can consult all the information related to the collection policy, the purpose and the treatment of cookies.

LEGITMACY OF DATA PROCESSING

The legal basis for the processing of your data is consent.

To contact IMMERSIVE, you must accept this Privacy Policy.

CATEGORIES OF PERSONAL DATA

The categories of personal data that the Owner deals with are:

- Data for identification.

PRESERVATION OF PERSONAL DATA

The personal data you provide to IMMERSIVE will be kept until you request its deletion.

WEB NAVIGATION

When browsing the IMMERSIVE website, non-identifying data may be collected, which may include the IP address, geolocation, a record of how the services and sites are used, browsing habits and other data that cannot be used to identify the user.

This website uses the following third-party analysis services:

_ga
_ga_FB2YFQSPL

IMMERSIVE uses this information to obtain statistical data, analyze trends, administer the website, study browsing patterns, and collect demographic information.

ACCURACY AND VERACITY OF PERSONAL DATA

The User agrees that the data provided by IMMERSIVE is correct, complete, exact and current, as well as to keep them duly updated.

The User of the website is responsible for the veracity and correctness of the data sent to the site, exonerating the Owner of any responsibility in this regard.

ACCEPTANCE AND CONSENT

As a User of this website, you declare that you have been informed of the conditions on the protection of personal data, accept and consent to their treatment by the Owner in the manner and for the purposes indicated in this Privacy Policy.

REVOCABILITY

To exercise their rights of access, rectification, cancellation, portability and opposition, the User must send an email to info@immersiveplanet.com along with valid proof of identification.

The exercise of their rights does not include any data that the Holder is obliged to keep for administrative, legal or security purposes.

CHANGES TO THE PRIVACY POLICY

The Owner reserves the right to modify this Privacy Policy in order to adapt it to future legislative or jurisprudential developments, as well as to standard industry practices.

These policies will be in force until they are modified by others duly published.

SOCIAL MEDIA PRIVACY POLICY

Regarding the Privacy Policy on social networks, IMMERSIVE declares that it has a profile on the following social networks:

- Facebook
- Twitter
- Instagram
- Youtube
- LinkedIn
- WeChat

By joining any of these, you provide your consent for the processing of personal data published on your profile.

ACTIONS TAKEN

IMMERSIVE will thus have access to that public information of the user, specifically in their name. This data will only be used within social networks, not incorporated into any processing system.

USER RIGHTS

If you want to exercise your rights of access, rectification, deletion and opposition, you can exercise them through the data already offered in this privacy policy, taking into account the following:

- Access: Defined by the functionality of the social network and the ability to access information on user profiles.
- Rectification: Only information that is under the control of IMMERSIVE can be satisfied.
- Deletion and/or opposition: As in the previous case, it can only be satisfied in relation to that information that is under the control of IMMERSIVE.

PUBLICATIONS

The user may publish comments, links, images or photographs or any other type of multimedia content supported by the Social Network in the latter. In all cases, you must be the owner of the same, enjoy copyright and intellectual property rights or have the consent of the affected third parties. Any publication on the page is expressly prohibited, be it texts, graphics, photographs, videos, etc. that violate or are likely to violate morality, ethics, good taste or decorum, and/or that infringe or violate intellectual or industrial property rights, the right to image or the law. In these cases, IMMERSIVE reserves the right to immediately withdraw the content, being able to request the permanent blocking of the user.

Likewise, IMMERSIVE will not be responsible for the content that a user has freely published. The user must bear in mind that their publications will be known by other users, so they are solely responsible for their privacy.

LEGAL WARNING

In accordance with the provisions of Law 34/2002, of July 11, on Services of the Information Society and Electronic Commerce (LSSICE) we provide you with the following information:

Immersive Planet Design, SL, is located at Avenida Montseny 44B, Sant Pere de Ribes, Mas d'en Serra, with the same fiscal address, with CIF B66476870, registered in the Mercantile Registry of Barcelona, Vol. 44686, Folio 58, Sheet 463492, Entry 1.

On this website, www.immersiveplanet.com, there is a series of informative content about the activities and projects executed by IMMERSIVE.

OBJECTIVE

The main objective is to provide customers and the general public with information regarding the company, the products and services offered.

RESPONSIBILITY FOR THE CONTENT

IMMERSIVE is exempt from any type of responsibility derived from information published on this website that has been manipulated or introduced by third parties.

Cookies will be used on this website (more information in the Cookies Policy). Their use will be temporary and personal information will not be collected.

It is possible that you will be redirected to content on third-party web pages. In that case, IMMERSIVE cannot always control the content entered by those third parties and does not assume any responsibility for them. Likewise, it offers to remove any content contrary to national or international legislation, public order or morality, informing the competent authorities.

INTELLECTUAL AND INDUSTRIAL PROPERTY

IMMERSIVE states that the programming, editing, compilation and elements for the proper functioning of this website, as well as the designs, logos, texts, graphics and others are its property or have the license and/or express authorization from the authors.

Regardless of the purpose for which they were intended for - total or partial reproduction, use, exploitation, dissemination or commercialization - written authorization from IMMERSIVE is required.

APPLICABLE LAW

For the resolution of controversies or questions related to this website or its activities, Spanish legislation will be applied to which both parties will be subject, with Spanish Courts and Tribunals being used in the resolution of conflicts.

COOKIES POLICY

In accordance with the provisions of Royal Decree-Law 13/2012 of March 30, which transposes directives on domestic electricity and gas markets and on electronic communications, and adopts measures for the correction of deviations due to mismatches between costs and revenues in the electricity and gas sectors, we inform you about the cookies used on this website and the use of them. In addition, we inform that by browsing this website you are giving your consent to use them.

DEFINITION OF COOKIES

A cookie is a file that is downloaded to your computer when you access certain web pages. Cookies allow a web page, among other things, to store and retrieve information about the browsing habits of a user or their equipment and, depending on the information it contains and the way they use their equipment, they can be used to recognize the user.

TYPES OF COOKIES

- First-party cookies: These are cookies that are sent to the user's terminal equipment from a computer or domain managed by the editor itself and from which the service requested by the user is provided.
- Third-party cookies: These are cookies that are sent to the user's terminal equipment from a computer or domain that is not managed by the publisher, but by another entity that processes the data obtained through cookies. In the event that cookies are installed from a computer or domain managed by the editor, but the information collected through them is managed by a third party, they cannot be considered as first-party cookies.
- Session cookies: These are cookies designed to collect and store data while the user accesses a web page.

- Persistent cookies: A type of cookie in which the data is still stored in the terminal and can be accessed and processed during a period defined by the person responsible for the cookie, which can range from a few minutes to several years.
- Analysis cookies: These are cookies that allow the person responsible for them to monitor and analyze the behavior of the users of the websites to which they are linked.
- Technical cookies: These are those that allow the user to navigate through a web page, platform or application and use the different options or services that exist within it.
- Personalization cookies: These are cookies that allow the user to access the service with some predefined general characteristics based on a series of criteria in the user's terminal.
- Advertising cookies: Cookies that allow the management, in the most efficient way possible, of the advertising spaces that, where appropriate, the editor has included in a web page, application or platform from which the requested service is provided based on criteria such as edited content or how often ads are shown.
- Behavioral advertising cookies: These are cookies that allow the management, in the most efficient way possible, of the advertising spaces that, where appropriate, the editor has included in a web page, application or platform from which the requested service is provided. These cookies store information about the behavior of users obtained through the continuous observation of their browsing habits, which allows the development of a specific profile to display advertising based on it.

TYPES OF COOKIES USED BY THIS WEBSITE

We'll now specify which types of cookies IMMERSIVE uses:

First-party cookies:

CookieLawinfoConsent
cookieLawinfo-checkbox-necessary
cookieLawinfo-checkbox-necessary
viewed_cookie_policy
wordpress_test_cookie
wpml_current_admin_language_d41d8cd98f00b204e9800998ecf8427e

Third-party cookies:

_ga
_ga_FB2YFQSPL

HOW TO DISABLE COOKIES IN THE MOST POPULAR BROWSERS

Firefox: <https://support.mozilla.org/en-US/kb/cookies-information-websites-store-on-your-computer>

Chrome: <https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DDesktop&hl=en>

Explorer Version 7 y 8: <https://support.microsoft.com/en-us/topic/delete-and-manage-cookies-168dab11-0753-043d-7c16-ed5947fc64d>

Explorer Version 9: <https://support.microsoft.com/en-us/help/278835/how-to-delete-cookie-files-in-internet-explorer>

Safari 5.1 (OS X Lion): <https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac>

Safari (IOS): <https://support.apple.com/en-us/HT201265>

Opera: <https://help.opera.com/en/latest/web-preferences/>

Android: <https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DAndroid&hl=en>

Windows Phone: <https://support.microsoft.com/en-us/topic/delete-and-manage-cookies-168dab11-0753-043d-7c16-ed5947fc64d>

Blackberry: <https://www.blackberry.com/us/en/legal/cookies>